

Joseph,

We need to discuss a fair adjustment to the final balance.

The original estimates and “in real time” updated T&M expenses totaled \$243,216.75. The final bills have matched original estimate line items precisely, with an additional \$53,697.77 in time and materials overages that dwarfed the previously approved T&M expenses. The charges on the final invoice, #7428 total \$296,914.52, of which we have paid you \$280,000. Of the remaining \$16,914.52, we believe it is reasonable to adjust that amount downwards to account for certain items that were not performed in a workmanlike manner, which we will have to remedy at our expense with a new contractor, which list and photos follow.

We have people asking us for recommendations on going solar, and we’re kind of mum on that right now, because there was such a big gap between the professionalism and controlled costs of the Solar/HVAC portion of the project and the basement demolition. Adjusting the bill appropriately on these basement items would go a long way to making us feel like we would recommend embarking on a solar project with your firm.

1. Framing and wiring done incorrectly, leaving wires outside the duct and wall framing.





2. We were charged for “finding source of leak,” wall waterproofing and spigot replacement in the bathroom, yet moisture from the wall continues to be clearly visible, so we’ll need to have that pulled out and re-sealed.



3. Moss remains on the roof and appears to have not to have been evenly sprayed as there are clear visible patches of dead vs living moss.



4. Carpentry around duct work done unsatisfactorily requiring additional work to allow drywall to be appropriately attached.



5. Hole in the exterior wall around the "leak" filled with steel wool but no caulking.



6. Drywall incorrectly cut and non-functional wires were rerouted requiring further work for a new contractor.



7. Basement bathroom piping left incomplete, including toilet, despite being charged. There remains ***feces*** in the toilet left by a worker that we are unable to flush. The odor permeates the area.



8. Siding repair not matched to proper color.



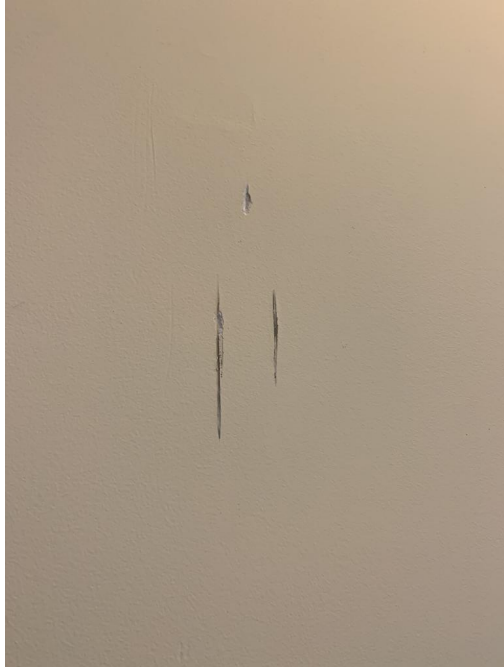
9. TV frame not fully removed from wall.



10. Debris were left throughout worksite and on roof, including on the glass roof of the sunroom, so it's always visible, never reachable.



11. There is damage to upstairs walls near attic access from careless work while pulling the attic stairs in and out.



12. Wire mesh not fully installed on rim-joist insulation.
13. A register hole was cut to an incorrect size in the library. When pointed out, the solution was to put a larger, ill-fitting grate with no vent control rather than fixing the sub-standard carpentry.
14. We were charged for "hole repair to soffit" twice for the same hole- this was already billed and done unsatisfactorily in the initial work as only half the repair was done.
15. proper insulation should have been wrapped around the boiler pipes.



As a final note, the list above is just items that are charged to us, but done incorrectly. We have not been so granular as to pick out every item charged a la carte when they should have been part of the estimated fees (such as the electrical charge from the attic air handler to allow it to run on generator)... but additionally we had some quality issues

on work we already accepted/paid for, and we think it's worth bringing them up now to illustrate the context-- this final bill seems very high, and we've been pretty generous in accepting the work up until now. For example:

16. Solar panels initially installed on wrong portion of the roof putting several unnecessary holes in the roof. Luckily I happened to be home and caught the mistake early.
17. Insulation not fully removed from basement. We personally had to finish the job.
18. Work areas left with debris. Several reminders given to clean debris from around the house and in work areas.
19. Unclear why scaffolding and ladders left up all winter. Seems like only work that was left was replacing the gutter guards that the workers removed and left on the ground all winter.
20. HVAC unit attached to flooring rather than on concrete slab requiring re-work.
21. Difficulty getting up-to-date billing for time and materials.
22. Exterior spray insulation left in unprofessional state. Excess foam not trimmed, missing caulk and mis-matched coloring.

Please let us know your thoughts on how you'd like to handle.